
Museum of the Second World War

Plac Władysława Bartoszewskiego (Square) 1, 80-862 Gdansk

Accessibility information available here: "Udogodnienia dla osób z niepełnosprawnościami" on the museum website:

<https://muzeum1939.pl/dostepnosc>



If you are a caregiver for someone with a disability, plan your visit to the Museum of the Second World War in advance: using the services and navigating the exhibitions can be challenging, especially for people with intellectual disabilities or spatial orientation issues. Be prepared for challenges related to overstimulation. Consider the exhibition themes. The entrance signs to the building are vague and easy to miss. Directional arrows lead from the parking lot, and an elevator is located near the stairs. The ticket office and information desk are clearly visible. Be prepared to ask questions about the offer. The exhibition space on levels -1, 0, and -3 is spacious and access to the exhibits is easy. However, poor signage, darkness, and a lack of a clearly defined route can cause disorientation. The main exhibition level (-3) is particularly challenging. The Museum lacks a quiet room or a dedicated rest area, for example, for people with epilepsy. General navigation through the building is hampered by poorly visible direction signs and the insufficient number of staff also plays a role. Positive aspects include accessible language descriptions, the presence of tactile and audiovisual solutions, and the ability to explore the content independently thanks to multimedia installations, models, and photos. However, it's worth remembering that noise, stuffiness, crowds, and the overlapping sounds of equipment can reduce the comfort of the visit – it's best to avoid the tourist season. For visitors with intellectual disabilities or communication difficulties, a guided tour is recommended.