
Museum of the Second World War

Plac Władysława Bartoszewskiego (Square) 1, 80-862 Gdansk

Accessibility information available here: "Udogodnienia dla osób z niepełnosprawnościami" on the museum website:

<https://muzeum1939.pl/dostepnosc>



If you are deaf or have other hearing impairments, it's best to visit the Museum of the Second World War with a companion – exploring the full range of facilities on your own may be challenging. A Polish Sign Language (PJM) user works at the Museum – it's worth asking in advance about the availability of such assistance. The museum staff is not equipped to use communication cards, and attempts to use one may embarrass the staff. The Polish Sign Language (PJM) audio guide allows for automatic playback and repeating of recordings, but the device has a small screen and a bulky strap, which can be uncomfortable during longer visits. Some content is only available in written form or with a Polish Sign Language translation, which doesn't always ensure full understanding. The films accompanying the exhibition have subtitles only in English, and the audio interviews are not transcribed. Navigating the exhibition can be difficult – the lack of a clear visiting order, poor lighting in the rooms, and difficulty locating the designated areas for using the PJM e-guide limit the comfort of your visit. Some rooms are too dark, which further complicates communication between people speaking PJM and the use of audiovisual devices.